



BLACK WHITE PURPLE TRAVELS

Going Beyond Boundaries



MINIMUM TERMS AND CONDITIONS

1. Detailed description of goods and/or services

Black White Purple Travels is a business in the Travel and Tourism industry that operates as a Travel Management Company .

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within two days and delivery confirmed by way email and or WhatsApp.

3. Export restriction (Optional)

The offering on this website is available to all clients.

4. Return and Refunds policy

The provision of goods and services by Black White Purple Travels NPC is subject to availability. In cases of unavailability, Black White Purple Travels NPC will refund the client in full within 30 days. Cancellation of orders by the client will attract a 10 % administration fee.

5. Customer Privacy policy

Black White Purple Travels NPC shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

<http://www.lawsofsouthafrica.up.ac.za/index.php/current-legislation>

6. Payment options accepted

Payment may be made via Visa and MasterCard. All EFT payments will be accepted once funds have cleared. No cheques will be accepted.



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7. Card acquiring and security

Card transactions will be acquired for Black White Purple Travels NPC via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by Black White Purple Travels NPC separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

Black White Purple Travels NPC takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods and services.

11. Country of domicile

This website is governed by the laws of South Africa and Black White Purple Travels NPC chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature 631 The Confidence Reef Cl, Helderkruijn, Johannesburg, 1724.

Black White Purple Travels

Company Registration

Physical Address

Directorship

Tel: +27 82 419 0666 | website: <https://bwptravels.org.za/>

2022 / 439322 / 08

631 The Confidence Reef CL, Helderkruijn, 1724

NNT. Maphumulo. P Nzuza. J Ramaila.

Black White Purple Travels is covered by First for Women
Policy no 750000484

Level 1 BBEEE Contributor



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12. Variation

Black White Purple Travels NPC may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by WAO Host Pty Ltd based in South Africa trading as WAO Host and with registration number 2014/286675/07, Director: Evans K. Akorli.

14. Black White Purple Travels NPC contact details

Company Physical Address: 631 The Confidence Reef Cl, Helderkruijn, Johannesburg, 1724

Email: info@bwptravels.org.za Telephone: +27 82 419 0666